



DISPUTE RESOLUTION PROGRAM  
ADMINISTERED BY DEMARS & ASSOCIATES, LTD.

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**DISPUTE RESOLUTION PROGRAM FOR RECREATION VEHICLES (DRP-RV)**  
**STATEMENT OF ISSUES**

(Please type or print clearly)

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: (Home) \_\_\_\_\_ (Work) \_\_\_\_\_ (Other, please specify) \_\_\_\_\_  
Email: \_\_\_\_\_ Recreational Vehicle Manufacturer: \_\_\_\_\_  
Recreational Vehicle Identification Number (VIN): \_\_\_\_\_  
Recreational Vehicle Model: \_\_\_\_\_ Year: \_\_\_\_\_ Vehicle Purchased \_\_\_\_\_ New \_\_\_\_\_ Used  
Date Purchased: \_\_\_\_\_ Mileage at time of purchase (if applicable): \_\_\_\_\_ Current Mileage: \_\_\_\_\_  
Selling Dealer: \_\_\_\_\_ City/State: \_\_\_\_\_  
Servicing Dealer(s): \_\_\_\_\_ City/State: \_\_\_\_\_  
\_\_\_\_\_ City/State: \_\_\_\_\_

Involved Part or Condition: \_\_\_\_\_ Warranted by: \_\_\_\_\_  
Describe Unresolved Concern: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#of times this part/condition has been repaired? \_\_\_\_\_ # of days out of service? \_\_\_\_\_  
In and out dates of service: \_\_\_\_\_ Location of service: \_\_\_\_\_

Involved Part or Condition: \_\_\_\_\_ Warranted by: \_\_\_\_\_  
Describe Unresolved Concern: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#of times this part/condition has been repaired? \_\_\_\_\_ # of days out of service? \_\_\_\_\_  
In and out dates of service: \_\_\_\_\_ Location of service: \_\_\_\_\_

Involved Part or Condition: \_\_\_\_\_ Warranted by: \_\_\_\_\_  
Describe Unresolved Concern: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#of times this part/condition has been repaired? \_\_\_\_\_ # of days out of service? \_\_\_\_\_  
In and out dates of service: \_\_\_\_\_ Location of service: \_\_\_\_\_

**Please attach additional pages if necessary. Please attach COPIES of all applicable warranties including but not limited to appliances, chassis, engine and other warranties (page indicating duration of warranty), repair order, and sales documents.**

What do you want done to resolve your concern: \_\_\_\_\_  
\_\_\_\_\_

If a resolution cannot be reached through the Dispute Resolution Program, the consumer may pursue other rights and remedies available under State or Federal law. The consumer agrees that the Program and Mediation is confidential and cannot be used as evidence by any party in a subsequent legal proceeding.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_