



CONSUMER ARBITRATION PROGRAM  
Administered by DeMars & Associates, Ltd.

**Consumer Arbitration Program for Motor Vehicles (CAP-Motors)**  
**California Application for Porsche Consumers**  
**(Please type or print clearly)**

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, ZIP \_\_\_\_\_

Phone: \_\_\_\_\_ (Home) \_\_\_\_\_ (Work) \_\_\_\_\_ Other, please specify)

Email: \_\_\_\_\_

Vehicle Identification Number (VIN): \_\_\_\_\_

Vehicle Model: \_\_\_\_\_ Year: \_\_\_\_\_ Vehicle Purchased New  Used

Date purchased: \_\_\_\_\_ Mileage at time of purchase: \_\_\_\_\_ Current Mileage: \_\_\_\_\_

Selling Dealer: \_\_\_\_\_ City/State: \_\_\_\_\_

Servicing Dealer(s): \_\_\_\_\_ City/State: \_\_\_\_\_

\_\_\_\_\_ City/State: \_\_\_\_\_

1. Involved Part or Condition: \_\_\_\_\_

Describe Unresolved Concern: \_\_\_\_\_

\_\_\_\_\_

# of times this part/condition has been repaired? \_\_\_\_\_ # of days out of service? \_\_\_\_\_

2. Part or Condition: \_\_\_\_\_

Describe Unresolved Concern: \_\_\_\_\_

\_\_\_\_\_

# of times this part/condition has been repaired? \_\_\_\_\_ # of days out of service? \_\_\_\_\_

3. Part or Condition: \_\_\_\_\_

Describe Unresolved Concern: \_\_\_\_\_

\_\_\_\_\_

# of times this part/condition has been repaired? \_\_\_\_\_ # of days out of service? \_\_\_\_\_

**Please attach additional pages if necessary. Please attach readable COPIES of repair orders.**

What do you want done to resolve your concern: \_\_\_\_\_

\_\_\_\_\_

In this program the Arbitrator's decision is binding on Porsche Cars North America once it is accepted by the consumer. If the consumer rejects the decision, the consumer may pursue other rights and remedies available under State or Federal law. The Arbitrator's decision may be introduced into evidence by any party in subsequent legal proceedings. Neither the Administrator nor the Arbitrator involved in a hearing under this program is a necessary or proper party in judicial proceedings relating to the arbitration. Parties to an arbitration shall be deemed to have consented that neither the Administrator nor the Arbitrator shall be liable to any party in any action for damages or injunctive relief for any act or omission in connection with an arbitration under this program.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_